Functional Requirements

SME Customers

|  |  |
| --- | --- |
| FR1 | Allow login of the SME website |
| FR2 | Allow logout of the SME website |
| FR3 | Communicate directly with the SME via a chat system |
| FR4 | Purchase SME products through the website |
| FR5 | All changing of passwords |

SMEs

|  |  |
| --- | --- |
| FR1 | Allow login to SME ASK |
| FR2 | Allow logout to SME ASK |
| FR3 | Allow signup on to SME ASK |
| FR4 | Respond to any message sent by customers |
| FR5 | Record all customer purchases |
| FR6 | Record inventory |
| FR7 | Produce invoices, quotes and receipts |
| FR8 | Produce a sales dashboard |
| FR9 | Produce a marketing dashboard (website and Facebook) |
| FR10 | Produce financial reports for the company |
| FR11 | Add products |
| FR12 | Record Sales |
| FR13 | Change profile details |
| FR14 | Update and delete any records entered |

SYSTEM ADMINISTRATOR

|  |  |
| --- | --- |
| FR1 | Should be able to add user |
| FR2 | Should be able to remove user |
| FR3 | Should be able to change SMEs password upon request |
| FR4 | Allow login |
| FR5 | Allow logout |

Non-functional requirements

|  |  |
| --- | --- |
| NFR 1 | Should be able to operate on various browsers |
| NFR 2 | Should be efficient enough to handle any capacity and have a response time of 5 seconds. |
| NFR 3 | Should be easy to navigate around even without training. |
| NFR 4 | Should be compatible with different screen size. |